



LOADING TIMES AND DEMURRAGE REGULATIONS AT H&R DELIVERY SITES

(Appendix 1 on the conditions of purchase and transport valid for forwarding agents of
general cargo)

1. Loading Times for Trucks – Loading and Unloading)

| H&R ChemPharm GmbH, Salzbergen, Neuenkirchener Straße 8 (CPS) | | | |
|---|-----------------------------|--------------------------------|--|
| Order type | Weekday | Times of admission | |
| Incoming goods and goods dispatch central warehouse | Monday - Friday | 07:00 - 14:30 | |
| Incoming goods and goods dispatch paraffin warehouse | Monday - Thursday Friday | 07:00 - 14:30 07:00 - 11:30 | |
| | | | |
| H&R Wax & Specialties GmbH, Salzbergen, Dieselstraße 3 (REF) | | | |
| Order type | Weekday | Times of admission | |
| Incoming goods and goods dispatch | Monday - Thursday Friday | 07:00 - 14:30 07:00 - 11:30 | |
| | | | |
| H&R Ölwerke Schindler GmbH, Hamburg-Neuhof (OWS) | | | |
| Order type | Weekday | Times of admission | |
| Goods dispatch (without customs) | Monday - Friday | 7:30 - 15:00 | |
| Goods dispatch (with customs) | Monday - Friday | 7:30 - 15:00 | |
| Incoming goods | Monday - Friday | 7:00 - 14:00 | |
| | | | |
| Tudapetrol GmbH & Co. KG, Hamburg-Billbrook (TUD) | | | |
| Order type | Weekday | Times of admission | |
| Goods dispatch (without customs) | Monday - Friday | 7:30 - 15:00 | |
| Goods dispatch (with customs) | Monday - Friday | 7:30 - 15:00 | |
| Incoming goods | Monday - Friday | 7:30 - 12:00 | |

2. Logistic contacts at H&R Loading Sites – Loading and Unloading

| OWS, Dispatch, Hamburg | CPS, Central Warehouse, Salzbergen | TUD, Warehouse, Hamburg |
|---|--|---|
| Tobias Meier tobias.meier@hur.com Tel. 0049 (40) 32523-539 Fax. 0049 (40) 32523-101 | Dispatch DL-SBG-Stueckgutabfertigung@hur.com Tel. 0049 (5976) 945-183 Fax. 0049 (5976) 945-260 | Assignment of time frames DL-TUD-Zeitfenster@hur.com Tel. 0049 (40) 781108-402 Fax. 0049 (40) 781108-499 |
| Ulrich Müller ulrich.mueller@hur.com Tel. 0049 (40) 32523-534 Fax. 0049 (40) 32523-101 | Management: Kevin Urban DL-SBG-Zentrallager@hur.com Tel. 0049 (5976) 945-359 Fax. 0049 (5976) 945-260 | Leitung: Günter Schmidt-Franke guenter.schmidt-franke@hur.com Tel. 0049 (40) 781108-402 Fax. 0049 (40) 781108-499 |
| | | Markus Rochow markus.rochow@hur.com Tel. 0049 (40) 781108-403 Fax. 0049 (40) 781108-499 |
| REF, Wax Warehouse, Salzbergen | | |
| | Management Daniel Seebeck daniel.seebeck@hur.com Tel. 0049 (5976) 945-8017 | |
| | Dispatch, Loading Christopher Hartwig christopher.hartwig@hur.com Tel. 0049 (5976) 945-8018 | |

3. Logistic contacts at H&R Loading Sites – Truck Scheduling Raw Material Supply

| OWS, Raw Material Supply, Hamburg | CPS, Raw Material Supply, Salzbergen | TUD, Raw Material Supply, Hamburg |
|--|--|---|
| Contact through the H&R contact for orders | Contact through the H&R contact for orders | Jin Zhang jin.zhang@hur.com Tel. 0049 (40) 781108-517 Fax. 0049 (40) 781108-499 |
| | | Jacek Baldin jacek.baldin@hur.com Tel. 0049 (40) 781108-519 Fax. 0049 (40) 781108-499 |
| | | Felipe Bansen felipe.bansen@hur.com Tel. 0049 (40) 781108-514 Fax. 0049 (40) 781108-499 |

4. Assignment of Loading and Unloading Time Points for Trucks a.

- a. The loading time point should generally be determined one day before scheduled loading time, in written form preferably, with the responsible H&R dispatch departments (see persons in charge, point 2 and 3).

5. Demurrage Regulations

- a. In case of restraints of the loading process caused by the forwarding agent (such as inadequate cargo securing materials or lack of required documents) H&R charges the forwarding agent EUR 25.