

## LOADING TIMES AND DEMURRAGE REGULATIONS AT H&R DELIVERY SITES

(Appendix 1 on the conditions of purchase and transport valid for forwarding agents of general cargo)

As of 17<sup>th</sup> January 2014

### 1. Loading Times for Trucks - Loading and Unloading

H&R ChemPharm, Salzbergen (CPS)			
Order type	Weekday	Times of admission	
Incoming goods and goods dispatch central warehouse	Monday - Friday	07:00 - 14:30	
Incoming goods and goods dispatch paraffin warehouse	Monday - Thursday Friday	07:00 - 14:30 07:00 - 11:30	
Incoming goods raw materials/additives	Montag - Donnerstag Freitag	07:00 - 14:30 07:00 - 11:30	
H&R Ölwerke Schindler, Hamburg Neuohof (OWS)			
Order type	Weekday	Times of admission	
Goods dispatch (w/o customs)	Monday - Friday	7:30 - 15:00	
Goods dispatch (with customs)	Monday - Friday	7:30 - 15:00	
Incoming goods	Monday - Friday	7:00 - 14:00	
Tudapetrol KG, Hamburg Billbrook (TUD)			
Order type	Weekday	Times of admission	
Goods dispatch (w/o customs)	Monday - Friday	7:30 - 15:00	
Goods dispatch (with customs)	Monday - Friday	7:30 - 15:00	
Incoming goods	Monday - Friday	7:30 - 15:00	

## 2. Logistic contacts at H&R Loading Sites – Loading and Unloading

OWS, Dispatch, Hamburg	CPS, Central Warehouse, Salzbergen	TUD, Warehouse, Hamburg
<b>Hatice Bakir</b> <a href="mailto:Hatice.Bakir@hur.com">Hatice.Bakir@hur.com</a> Tel. 0049 (40) 32523-539 Fax. 0049 (40) 32523-101	<b>Dispatch</b> <a href="mailto:DL-SBG-Stueckgutabfertigung@hur.com">DL-SBG-Stueckgutabfertigung@hur.com</a> Tel. 0049 (5976) 945-183 Fax. 0049 (5976) 945-260	<b>Assignment of time frames</b> <a href="mailto:DL-TUD-Zeitfenster@hur.com">DL-TUD-Zeitfenster@hur.com</a> Tel. 0049 (40) 781108-402 Fax. 0049 (40) 781108-499
<b>Ulrich Müller</b> <a href="mailto:Ulrich.Mueller@hur.com">Ulrich.Mueller@hur.com</a> Tel. 0049 (40) 32523-534 Fax. 0049 (40) 32523-101	<b>Management: Herbert Johannemann</b> <a href="mailto:DL-SBG-Zentrallager@hur.com">DL-SBG-Zentrallager@hur.com</a> Tel. 0049 (5976) 945-359 Fax. 0049 (5976) 945-260	<b>Management: Günter Schmidt-Franke</b> <a href="mailto:Günter.schmidt-franke@hur.com">Günter.schmidt-franke@hur.com</a> Tel. 0049 (40) 781108-402 Fax. 0049 (40) 781108-499
	<b>Hermann Schulte</b> <a href="mailto:DL-SBG-Zentrallager@hur.com">DL-SBG-Zentrallager@hur.com</a> Tel. 0049 (5976) 945-186 Fax. 0049 (5976) 945-260	<b>Markus Rochow</b> <a href="mailto:Markus.Rochow@hur.com">Markus.Rochow@hur.com</a> Tel. 0049 (40) 781108-403 Fax. 0049 (40) 781108-499
	CPS, Paraffin Warehouse, Salzbergen	
	<b>Management: Andreas Sprengel</b> <a href="mailto:Andreas.Sprengel@hur.com">Andreas.Sprengel@hur.com</a> Tel. 0049 (5976) 945-395 Fax. 0049 (5976) 945-397	

## 3. Logistic Contacts at H&R Loading Sites – Truck Scheduling Raw Material Supply

OWS, Raw Material Supply, Hamburg	OWS, Raw Material Supply, Salzbergen	TUD, Raw Material Supply, Hamburg
<b>Micael Cardoso</b> <a href="mailto:Micael.Cardoso@hur.com">Micael.Cardoso@hur.com</a> Tel. 0049 (40) 32523560 Fax. 0049 (40) 32523121	<b>Contact though the H&amp;R contact for orders</b>	<b>Jin Zhang</b> <a href="mailto:jin.zhang@hur.com">jin.zhang@hur.com</a> Tel. 0049 (40) 781108-517 Fax. 0049 (40) 781108-499
<b>Robert Schröder</b> <a href="mailto:Robert.Schroeder@hur.com">Robert.Schroeder@hur.com</a> Tel. 0049 (40) 32523459 Fax. 0049 (40) 32523121		<b>Mandy Grube</b> <a href="mailto:mandy.gruebe@hur.com">mandy.gruebe@hur.com</a> Tel. 0049 (40) 781108-513 Fax. 0049 (40) 781108-499
		<b>Maike Klindtworth</b> <a href="mailto:maike.klindtworth@hur.com">maike.klindtworth@hur.com</a> Tel. 0049 (40) 781108-518 Fax. 0049 (40) 781108-499

## 4. Assignment of Loading and Unloading Time Points for Trucks

- a. The loading time point should generally be determined one day before scheduled loading time, in written form preferably, with the responsible H&R dispatch departments (see persons in charge, point 2 and 3).



## 5. Demurrage Regulations

- a. In case of restraints of the loading process caused by the forwarding agent (such as inadequate cargo securing materials or lack of required documents) H&R charges the forwarding agent EUR 25.00.

