



IT Technician

Responsibilities:

- Serving as the first point of contact for IT support within the organization
- Installing, configuring and maintaining software and hardware components of computer and network systems
- Diagnosing and troubleshooting software and hardware issues
- Ensuring the security of client and server computers
- Maintaining and updating technical documentation regularly
- Maintain and repair technological equipment or peripheral devices
- Manage security options and software
- Troubleshoot system failures or bugs and provide solutions
- Set up workstations with computers and necessary peripheral devices

Requirements:

- Proven experience as IT Technician or relevant position
- Good knowledge of internet security and data privacy principles
- Cisco Certified Network Associate accreditation advantageous
- In depth understanding of diverse computer systems and networks
- Excellent diagnostic and problem solving skills
- Excellent time management skills
- Strong organizational skills with the ability to multi-task
- Excellent written and verbal communication skills

This role is based in Lumut / Malaysia.

How to apply? Please send your up to date CV to Ms. Emma Omar:

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